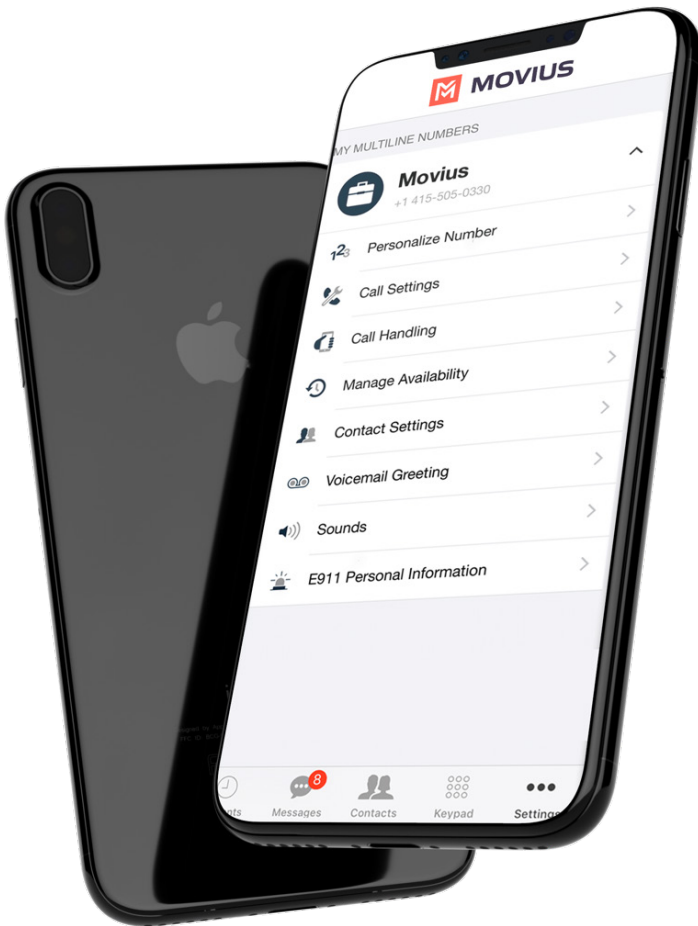


# MultiLine for Professional Services

Enable secure, mobile-first communications with clients

Lawyers, accountants and consultants are constantly on-the-go and interacting with customers and business partners. They need a solution to communicate with their clients while fulfilling business requirements for security, compliance and risk mitigation.

Multiline provides secure and compliant calling and texting through a separate mobile number on your personal device, while maintaining a history of client calls and texts for verification and record keeping, dispute resolution, regulatory compliance, and to resolve billing disputes.



Centralize client communications through a single app on your mobile device

## BENEFITS:

### Compliance

Maintain a history of client calls and texts for verification and record keeping, dispute resolution, regulatory compliance, and to resolve billing disputes.

### Productivity

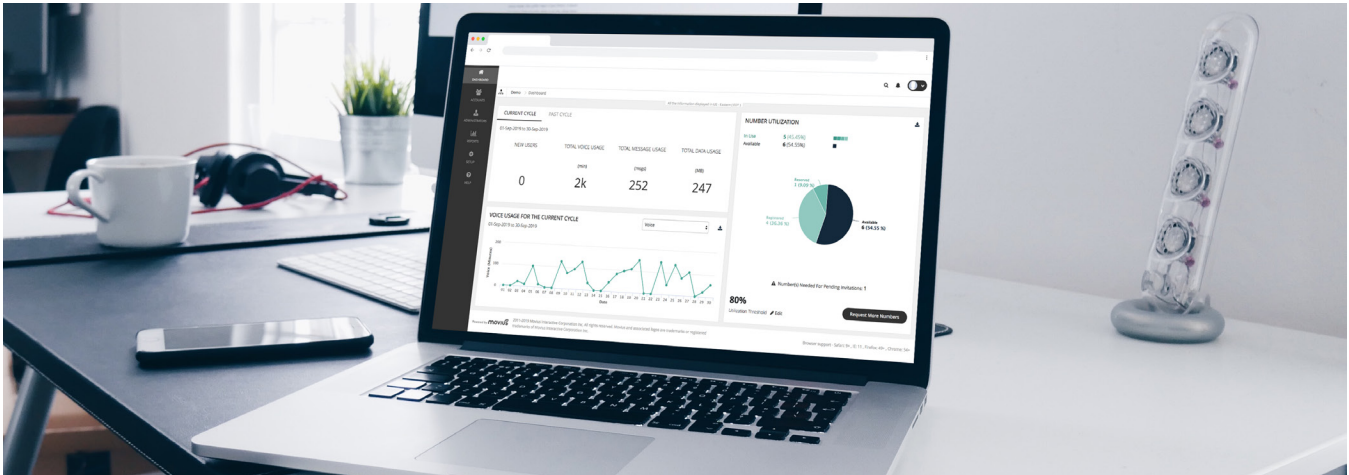
Capture and document all client engagements in a single system of record document to extract business intelligence, surface actionable insights, and draw best practices.

### Client Engagement

Easily view all client calls and messages, see their duration and search via keywords to reduce administrative time.

## Centralize administrative oversight

User management, policies, reporting, and more – all managed from a single admin portal.



## Product Features

### Secure Business Number

Separate app, dialer, contact list, caller ID, voice mail, SMS and call logs, do not disturb and scheduler.

### Voice and Text Capture

Option to record just voice, just SMS, or both - over any connection, Wi-Fi, data or cellular. Enjoy multiple recording, storage and retrieval options.

### Manage within MDM

Easily deploy, secure, and manage the MultiLine app with leading providers like Microsoft Intune, BlackBerry Dynamics, Workspace One, and Mobile Iron.

### Seamless Integrations

Capture voice and text with zero disruption to the workflows of end users and send data seamlessly for transcription or to your archival platform or CRM of choice.

### Advanced Call Controls and Integrations

Configurable “business hours,” call forwarding, simultaneous ringing, and call settings.

### Call Details Records

Maintain visibility to call detail records for time tracking, verification and billable hours through admin portal.

### Admin Portal

Add users, manage mobile numbers, view call records, and configure policy controls – all from a simple, admin portal.

### Supervision Workflows

Audit trails, lexicon alerts and reports help compliance and mobility teams meet obligations and maintain visibility across all business voice and text.

